



# Mears Transportation's COVID-19 Direction Ahead

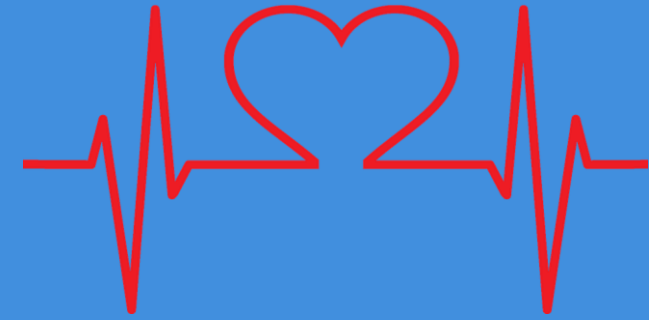
**Last Updated 05/04/2020**



# Vehicle Cleaning

- All vehicles are currently being deep cleaned and disinfected in preparation to go back to work.
- Active motor coaches will go through a daily deep cleaning cycle, including disinfectant.
- All active vehicles' common areas will be routinely sanitized between service.
  - Mears is actively working with cleaning solutions leaders & scientists to provide the best coverage for our vehicles.

# Personal Health and Safety



- All motor coach and shuttle van drivers will have their temperature taken and screened, daily.
  - Screening details based on CDC and Department of Health recommendations.
- All taxi and luxury contractors will be screened, to include temperature checks.
  - Screening details based on CDC and Department of Health recommendations.
- All drivers and chauffeurs are advised not to take a vehicle out or come in if they are not feeling well and to follow CDC guidelines.
- Mask wearing is mandatory for all fleets.
- Notification will be posted to advise guests to please stay in seat, not lean forward toward the driver or over the seat.
- Notification will be posted to advise guests the vehicles are routinely sanitized.
- Antibacterial gel or wipes will be available to all drivers and guests.
- No hand shaking.
  - Contactless interaction.
- Continuous advisories to ensure precautionary measures are taken to avoid colds, flus and viruses (CDC monitoring).
  - This information will be broadcasted to all employees and independent contractors.

# Vehicle Occupancy

- Luxury Vehicles
  - No guests in the front passenger seat of any vehicle type.
  - 2 guests max in sedan cab.
    - Or guest choice.
  - 3 guests max in SUV cab.
    - Or guest choice.
  - 5 guests max in van cab.
    - Or guest choice.
- Motor Coaches & Shuttle Vans
  - First in go to back of coach.
  - No guests to sit in first row or the front passenger seat.
  - Groups travelling together.
    - Occupancy decided by group.
  - Mixed travelers
    - Mears will review current CDC & local government information.



# Please Note:

The processes in this document are continuously under review and evolving with new findings surrounding COVID-19. Mears will monitor CDC guidelines, as well as federal, state and local government recommendations.

These processes are subject to change at any time.

Our goals are to ensure our employees, independent contractors and valued guests feel safe and confident working and riding with us.

We look forward to servicing our guests and clients soon, all while putting safety first.

